

Q: What do you mean by violent behaviour?

A: Some people react to stress, anger, fear or pain with violence. Medication, anaesthesia or medical conditions, like dementia, can also cause violent behavior. This can include hitting, shoving, pushing, punching, biting, spitting, groping, pinching, kicking, throwing objects, shaking fists and attempts and threats of assault.

Q: How did you decide that I may be at risk of becoming violent?

A: We carry out a detailed assessment on each patient. This tells us if they have been or could become violent.

What if I have more questions?

You are welcomed to speak to:

- ✓ Your Charge Nurse
- ✓ Department Manager

If you have questions, concerns or would like to submit a written request for reconsideration.



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**Violence Prevention:
A guide for patients
and their families**



At Brockville General Hospital, we work hard to provide a safe environment for all our patients, visitors and staff. For the protection of everyone, we have a violence prevention program.

Our program does not allow any kind of violent behaviour. That means:

If someone becomes aggressive or violent, they may be asked to leave.

We need to let staff know when there is a risk of violence or abuse.

Our goal is to provide the best possible care. By keeping our staff safe and informed, we help ensure they can meet the needs of all of our patients and their families.



Q: Why do I have a purple symbol next to my hospital bed?

A: This symbol is a way to communicate so everyone is safe. It lets staff know about the potential for violence and helps them prevent violent behaviours from being triggered. The signage also helps to remind you of our violence prevention policy.

Q: Are people going to treat me differently?

A: These symbols are necessary for alerting staff so they can find out more about what you specifically

need. It will not affect the care you receive—you will always get the best care we can give. We will review your needs regularly and update your care-plan so that we can help where and how it's needed.

Q: Would other health organizations do the same thing?

A: All healthcare organizations must follow the Occupational Health and Safety Act (OHSA). Under the OHSA, we must take all necessary steps to provide a healthy and safe workplace. Practices may vary a little from one facility to another, but the basic steps are the same.

